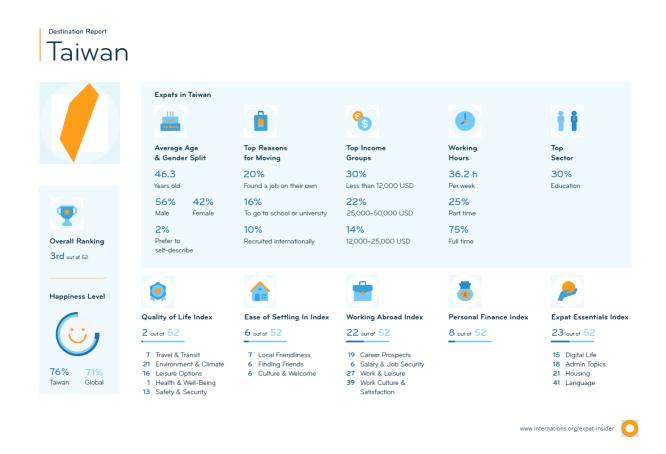


Expats in Taiwan Enjoy the High Quality of Life

The *Expat Insider 2022* survey by InterNations reveals the best and worst destinations for living and working abroad.

- Mexico, Indonesia, Taiwan, Portugal, Spain, the UAE, Vietnam, Thailand, Australia, and Singapore are the best destinations for expats in 2022.
- The worst destinations for expats are Kuwait (52nd), New Zealand, Hong Kong, Cyprus, Luxembourg, Japan, South Africa, Turkey, Italy, and Malta (43rd).
- Taiwan ranks 3rd out of 52: expats are particularly happy with the high quality of life, the ease of settling in, and their personal finances.

Munich, 12 July 2022 — For the ninth time, <u>InterNations</u>, the world's largest expat community with more than 4 million members, has published the results of its *Expat Insider* survey. With nearly 12,000 respondents, it is one of the most extensive surveys about living and working abroad, providing insights into expat life in 52 destinations. The survey offers in-depth information on expats' satisfaction with the **Quality of Life**, **Ease of Settling In**, **Working Abroad**, and **Personal Finance** in their respective country of residence. For the first time, the ranking also includes the new **Expat Essentials Index**, which covers digital life, admin topics, housing, and language.





Taiwan comes 3rd out of 52 destinations in the *Expat Insider 2022* survey. It ranks among the top 10 in the Quality of Life (2nd), Ease of Settling In (6th), and Personal Finance (8th) Indices. While expats feel they are paid fairly for their work, Taiwan has more of an average performance in the Working Abroad Index (22nd), as well as in the Expat Essentials Index (23rd). Overall, 76% of expats are happy with their life in Taiwan, compared to 71% globally.

Taiwan is joined by **Mexico** (1st) and **Indonesia** (2nd) in the top 3, which also rank very well in the Ease of Settling In and Personal Finance Indices. On the other hand, the bottom 3 destinations, **Kuwait** (52nd), **New Zealand**, and **Hong Kong**, all perform poorly in terms of personal finances for expats. While Kuwait ranks among the worst destinations worldwide for all factors, expats in New Zealand struggle with their career and those in Hong Kong are unhappy with the local environment.

Taiwan in the Expat Insider 2022 Survey

Expats Feel Safe & Sound

Taiwan does best in the Quality of Life Index (2nd), only beaten by Spain, and makes it into the top 10 for many related factors. The Health & Well-Being Subcategory is a particular highlight since Taiwan ranks first overall and first for all its factors. Expats find healthcare affordable (100% vs. 61% globally) and widely available (98% vs. 73% globally), and 88% say that they have access to all the healthcare services they need (vs. 67% globally). Beyond that, Taiwan ranks first in the world for personal safety. While nearly all expats (98%) feel generally safe there (vs. 81% globally), 84% even feel *completely* safe in Taiwan, compared to 47% globally.

Lots to Do & Easy to Get There

Travel & Transit (7th) is another highlight about life in Taiwan. Expats describe public transportation as affordable (94% vs. 70% globally) and easily available (90% vs. 73% globally). The vast majority of expats (90%) also finds it easy and safe to get around on foot and/or bicycle (vs. 77% globally). *"I enjoy living in a beautiful place with world-class infrastructure and services,"* shares a British expat. In fact, while not among the top 10, Taiwan still lands in a good 16th place in the Leisure Options Subcategory. More than four in five expats (82%) enjoy the culinary variety and dining options (vs. 77% globally). They are also happy with the culture and nightlife (66% vs. 67% globally) and the opportunities for recreational sports (73% vs. 75% globally).

According to 75% of expats, green goods and services — such as renewable energy, organic food, and sustainable products — are easily available in Taiwan (vs. 64% globally). Despite this, Taiwan ranks only 21st in the Environment & Climate Subcategory, which is mainly due to the low air quality (41st). More than three in ten expats (31%) are unhappy with this factor, compared to 19% globally.

Feeling Welcome

Expats find it very easy to get settled in Taiwan, ranking the destination sixth in this index. More than three-quarters (78%) feel welcome there (vs. 66% globally), and 53% even feel *completely* welcome (vs. 30% globally). It is easy to make local friends (50% vs. 42% globally), and most expats have a personal support network (67% vs. 59% globally). In fact, one-quarter of expats (25%) are mainly friends with local residents (vs. 17% globally). *"I am happy that I can experience life in Taiwan with the warm-hearted friends I made here,"* shares an expat from Vietnam. More than four in five expats (84%) describe the local residents as generally friendly (vs. 66% globally), and 53% even find them *very* friendly (vs. 30% globally).



Satisfying Salaries — Affordable Lifestyle

While Taiwan only comes 22nd in the Working Abroad Index, it gets another top ranking for one of its factors: 85% of expats feel paid fairly for their work (based on industry, qualifications, role, etc.), compared to 62% globally. This also might explain why they are satisfied with their financial situation (70% vs. 60% globally), and 55% state that their disposable household income is enough to lead a comfortable life (vs. 45% globally). *"It is less expensive here to enjoy a high-quality, modern standard of living, including healthcare, fitness, food, and so on,"* shares a US American expat.

Missing Flexibility, Creativity & Independence

However, working in Taiwan also has its downsides. The destination ranks 39th in the Work Culture & Satisfaction Subcategory and even ends up among the bottom 10 when it comes to flexibility at work (47th). More than two in five expats (41%) say that the local business culture does not support flexibility, such as remote work or flexible working hours, compared to 19% globally. Furthermore, it neither encourages creativity (41% unhappy vs. 26% globally) nor does it promote independent work and/or flat hierarchies (46% unhappy vs. 28% globally). Overall, 15% of expats do not see a purpose in their work (vs. 9% globally), and 19% are generally dissatisfied with their jobs (vs. 16% globally).

Easy to Handle Admin Tasks Online

Lastly, Taiwan lands in a mediocre 23rd place in the Expat Essentials Index, receiving its best results in the Digital Life Subcategory (15th). It does rank among the top 5 worldwide for the ease of getting high-speed internet access at home (4th) and the unrestricted access to online services (3rd). What is more, 63% are happy with the availability of administrative/government services online, which is just slightly above the global average (61%). On the other hand, Taiwan lands among the bottom 10 for the ease of paying without cash (43rd). While 79% are still happy with this factor, this share is below the global average of 84%.

The Best and Worst Destinations for Living and Working Abroad in 2022

According to the *Expat Insider 2022* survey results, Mexico (1st), Indonesia, Taiwan, Portugal, Spain, the UAE, Vietnam, Thailand, Australia, and Singapore (10th) are the best destinations for expats. The top 5 destinations stand out with regard to the Ease of Settling In and Personal Finance. They also tend to perform well in the Expat Essentials Index. While they all land just midfield in the Working Abroad Index, their results in the Quality of Life Index are somewhat mixed. Spain (1st), Taiwan, and Portugal make up the top 3 worldwide, but expats in Mexico (24th) and Indonesia (41st) are not satisfied with the local quality of life.

The worst destinations for expats are Kuwait (52nd), New Zealand, Hong Kong, Cyprus, Luxembourg, Japan, South Africa, Turkey, Italy, and Malta (43rd). Kuwait is among the world's worst destinations in each individual index as well as in the overall ranking. Moreover, all bottom 5 destinations have an average to poor performance in the Working Abroad and Personal Finance Indices. While Italy is an exception regarding Personal Finance (33rd), it only ranks 48th in the Expat Essentials Index.

You can find out more about the best and worst destinations for expats in 2022 in the respective press release (available under "Downloads" in the email).



About the InterNations Expat Insider 2022 Survey

For its annual *Expat Insider* survey, InterNations asked 11,970 expats representing 177 nationalities and living in 181 countries or territories to provide information on various aspects of expat life, as well as their gender, age, and nationality. Participants were asked to rate up to 56 different aspects of life abroad on a scale of one to seven. The rating process emphasized the respondents' personal satisfaction with these aspects, considering both emotional topics and more factual aspects with equal weight. The respondents' ratings of the individual factors were then bundled in various combinations for a total of 16 subcategories, and their mean values were used to draw up five topical indices: Quality of Life, Ease of Settling In, Working Abroad, Personal Finance, and Expat Essentials. These indices were further averaged together with expats' general happiness with their life abroad in order to rank 52 expat destinations around the world. In 2022, the top 10 are Mexico, Indonesia, Taiwan, Portugal, Spain, the UAE, Vietnam, Thailand, Australia, and Singapore.

To be featured in the indices and consequently in the overall ranking, a sample size of at least 50 survey participants per destination was necessary.

About InterNations

With more than 4 million members in 420 cities around the world, <u>InterNations</u> is the largest global community and a source of information for people who live and work abroad. InterNations offers global and local networking and socializing, both online and face-to-face. At around 6,000 events and activities per month, expatriates have the opportunity to meet other global minds. Online services include discussion forums and helpful articles with personal expat experiences, tips, and information about life abroad. Membership is by approval only to ensure we remain a community of trust. InterNations is part of the New Work SE, a group of brands that offer products and services for a better working life.

Find more information about InterNations on our <u>press page</u>, <u>in our company blog</u>, or in our <u>magazine</u>.

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