

Expats in Singapore Enjoy a Modern, Digital Life

The Expat Insider 2022 survey by InterNations reveals the best and worst destinations for living and working abroad.

- Mexico, Indonesia, Taiwan, Portugal, Spain, the UAE, Vietnam, Thailand, Australia, and Singapore are the best destinations for expats in 2022.
- The worst destinations for expats are Kuwait (52nd), New Zealand, Hong Kong, Cyprus, Luxembourg, Japan, South Africa, Turkey, Italy, and Malta (43rd).
- Singapore ranks 10th out of 52: expats love the transit options and career opportunities with no language barriers.

Munich, 12 July 2022 — For the ninth time, InterNations, the world's largest expat community with more than 4 million members, has published the results of its Expat Insider survey. With nearly 12,000 respondents, it is one of the most extensive surveys about living and working abroad, providing insights into expat life in 52 destinations. The survey offers in-depth information on expats' satisfaction with the Quality of Life, Ease of Settling In, Working Abroad, and Personal Finance in their respective country of residence. For the first time, the ranking also includes the new Expat **Essentials Index**, which covers digital life, admin topics, housing, and language.

Singapore comes 10th out of 52 destinations in the Expat Insider 2022 survey. The country ranks best in the Expat Essentials (3rd) and Quality of Life (10th) Indices. Expats vote Singapore 18th in the Working Abroad Index, 19th in the Personal Finance Index, and 31st in the Ease of Settling In Index. Overall, 73% of expats are happy with their life in Singapore, compared to 71% globally.







Mexico (1st), Indonesia (2nd), and Taiwan (3rd) make up the top 3 destinations, and they all rank very well in the Ease of Settling In and Personal Finance Indices. On the other hand, the bottom 3 destinations, Kuwait (52nd), New Zealand, and Hong Kong, all perform poorly in terms of personal finances for expats. While Kuwait ranks among the worst destinations worldwide for all factors, expats in New Zealand struggle with their career and those in Hong Kong are unhappy with the local environment.

Singapore in the Expat Insider 2022 Survey

Dealing with Administration Is a Breeze

Singapore performs best in the Expat Essentials Index (3rd), only beaten by Bahrain (1st) and the UAE (2nd). Expats vote Singapore fifth in the Admin Topics Subcategory, and 63% find it easy to deal with the local bureaucracy/authorities, compared to 40% globally. A French expat says that "the efficiency of the administration" is one of the things he likes most about life in Singapore. According to more than four in five expats (81%), it is also easy to open a local bank account (vs. 64% globally).

Digital Life (4th) is another highlight for expats. The vast majority (91%) is happy with the availability of administrative services online (vs. 61% globally). An Indonesian expat enjoys the "fast, organized online services for many administrative purposes". The country ranks first overall for access to highspeed internet at home, as well as fourth for paying without cash.

Easy to Get Around

In the Quality of Life Index (10th), Singapore performs best in the Travel & Transit Subcategory, where it ranks first overall. Expats say there is a great infrastructure for cars (2nd) and that it is also easy to get around on foot or by bicycle (9th). Nearly all respondents (97%) are happy with the availability of public transportation, 24 percentage points more than the global average (73%). "There is an easy access to transportation," says an expat from Indonesia. Additionally, most expats (95%) enjoy the affordability of public transportation (vs. 70% globally). The only lowlight is probably due to Singapore's geographical location, which places the country in the bottom 10 for the opportunity to travel (46th).

Happy with Healthcare

Expats are also extremely satisfied with the healthcare system, but not with its costs, ranking Singapore 15th in the Health & Well-Being Subcategory. They are pleased with the availability of healthcare (88% happy vs. 73% globally), and 84% say that it is easy to access all the healthcare services that they need (vs. 67% globally). Additionally, over four in five (84%) are happy with the quality of medical care, twelve percentage points more than the global average (72%). However, the country falls into the bottom 3 (50th) for affordability of healthcare: 39% find it unaffordable (vs. 21%) globally). Only expats in the USA and Ireland are less satisfied with this factor.

A Safe Destination, But Not an Open Society

Nearly all expats (99%) feel personally safe in Singapore (vs. 81% globally). Expats are also happy with the political stability (89% satisfied vs. 64% globally). An Indian expat explains that "there is a stable government in Singapore; it is a safe place". However, only 40% feel that that they can openly express themselves and their opinions, 24 percentage points below the global average (64%).



Contrasting Views on Getting Settled

When it comes to the Ease of Settling In Index (31st), expats have varied opinions. They rank the Local Friendliness (40th) quite poorly — 22% consider the local residents to be generally unfriendly towards foreign residents (vs. 18% globally). Expats seem to be able to push through this initial barrier, though, as nearly half (48%) say it is easy to make local friends (vs. 42% globally). The Culture & Welcome Subcategory (27th) gets particularly mixed results: expats vote the country in the bottom 10 for feeling welcome (44th), while they rank the ease of getting used to the local culture among the top 10 (8th).

A High Cost of Living

Expats in Singapore are quite happy with their financial situation, ranking the country sixth for this factor. The majority (87%) feels that their disposable household income is enough or more than enough to lead a comfortable life (vs. 72% globally). Still, 56% rate the general cost of living poorly, compared to 35% globally. "It is expensive," says a US American expat. "Without the right job you cannot live here". In fact, salaries are very high in Singapore: close to three in five (57%) have a yearly income of 100,000 USD or more, compared to 21% globally.

Bright Opportunities

Close to three-quarters of expats (74%) feel paid fairly for their work (vs. 62% globally), which is one of the reasons for Singapore's good rank in the Working Abroad Index (18th). The city-state even makes it into the top 10 of the Career Prospects Subcategory (8th). Nearly four in five (78%) say that moving to Singapore has improved their career prospects, compared to 60% globally. About two in three (67%) are also satisfied with their personal career opportunities (vs. 58% globally).

This may be one reason why 77% say they are satisfied with their job in general, compared to 64% globally. "It is a great place for working," says an expat from Malaysia. On the other hand, expats vote Singapore in the bottom 10 for seeing a purpose in their work (43rd).

The Best and Worst Destinations for Living and Working Abroad in 2022

According to the Expat Insider 2022 survey results, Mexico (1st), Indonesia, Taiwan, Portugal, Spain, the UAE, Vietnam, Thailand, Australia, and Singapore (10th) are the best destinations for expats. The top 5 destinations stand out with regard to the Ease of Settling In and Personal Finance. They also tend to perform well in the Expat Essentials Index. While they all land just midfield in the Working Abroad Index, their results in the Quality of Life Index are somewhat mixed. Spain (1st), Taiwan, and Portugal make up the top 3 worldwide, but expats in Mexico (24th) and Indonesia (41st) are not satisfied with the local quality of life.

The worst destinations for expats are Kuwait (52nd), New Zealand, Hong Kong, Cyprus, Luxembourg, Japan, South Africa, Turkey, Italy, and Malta (43rd). Kuwait is among the world's worst destinations in each individual index as well as in the overall ranking. Moreover, all bottom 5 destinations have an average to poor performance in the Working Abroad and Personal Finance Indices. While Italy is an exception regarding Personal Finance (33rd), it only ranks 48th in the Expat Essentials Index.

You can find out more about the best and worst destinations for expats in 2022 in the respective press release (available under "Downloads" in the email). About the InterNations Expat Insider 2022 Survey



For its annual *Expat Insider* survey, InterNations asked 11,970 expats representing 177 nationalities and living in 181 countries or territories to provide information on various aspects of expat life, as well as their gender, age, and nationality. Participants were asked to rate up to 56 different aspects of life abroad on a scale of one to seven. The rating process emphasized the respondents' personal satisfaction with these aspects, considering both emotional topics and more factual aspects with equal weight. The respondents' ratings of the individual factors were then bundled in various combinations for a total of 16 subcategories, and their mean values were used to draw up five topical indices: Quality of Life, Ease of Settling In, Working Abroad, Personal Finance, and Expat Essentials. These indices were further averaged together with expats' general happiness with their life abroad in order to rank 52 expat destinations around the world. In 2022, the top 10 are Mexico, Indonesia, Taiwan, Portugal, Spain, the UAE, Vietnam, Thailand, Australia, and Singapore.

To be featured in the indices and consequently in the overall ranking, a sample size of at least 50 survey participants per destination was necessary.

About InterNations

With more than 4 million members in 420 cities around the world, <u>InterNations</u> is the largest global community and a source of information for people who live and work abroad. InterNations offers global and local networking and socializing, both online and face-to-face. At around 6,000 events and activities per month, expatriates have the opportunity to meet other global minds. Online services include discussion forums and helpful articles with personal expat experiences, tips, and information about life abroad. Membership is by approval only to ensure we remain a community of trust. InterNations is part of the New Work SE, a group of brands that offer products and services for a better working life.

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