

Expat Insider 2021 Survey Reveals: The Best and Worst Destinations for Living and Working Abroad

Expats in Czechia enjoy their working life and are happy with the local healthcare.

- Taiwan, Mexico, Costa Rica, Malaysia, Portugal, New Zealand, Australia, Ecuador, Canada, and Vietnam are the best destinations for expats in 2021.
- The worst countries for expats are Kuwait (59th), Italy, South Africa, Russia, Egypt, Japan, Cyprus, Turkey, India, and Malta (50th).
- Czechia comes 15th out of 59 destinations in the Expat Insider 2021 survey. It ranks among the top 20 countries in all indices except for the Ease of Settling In Index (49th).

Munich, 18 May 2021 — For the seventh time, <u>InterNations</u>, the world's largest expat community with around 4 million members, has published its *Expat Insider* survey. With more than 12,000 respondents, it is one of the most extensive surveys about living and working abroad, sharing insights into expat life in 59 destinations. The survey offers in-depth information on expats' satisfaction with the quality of life, ease of settling in, working life, personal finance, and the cost of living in their respective country of residence. Additionally, the respondents share **how they have been experiencing the COVID-19 pandemic** and how it has impacted their life.

Czechia comes in 15th place out of 59 destinations in the *Expat Insider 2021* survey. Expats are particularly happy with their working life (3rd) and the quality of life (7th). While Czechia also does well in the Personal Finance (13th) and Cost of Living (18th) Indices, it lands in a below-average 49th place for the ease of settling in. Overall, Taiwan, Mexico, and Costa Rica are the best expat destinations worldwide: all of them attract expats with their ease of settling in and good personal finances. On the other hand, the bottom three countries, Kuwait, Italy, and South Africa, all perform poorly in the Working Abroad Index. Additionally, Kuwait is the hardest country for expats to feel at home in, Italy is the worst for personal finances, and expats in South Africa do not feel safe.





Czechia in the Expat Insider 2021 Survey

Expats Are Happy with the Transportation Infrastructure

Coming 15th out of 59 countries in the *Expat Insider 2021* survey, Czechia ranks among the top 10 in the Quality of Life Index (7th). The country scores high in the Travel & Transportation subcategory (4th). The travel opportunities in Czechia (1st) contribute to this great result — 97% of expats rate them positively (vs. 84% globally). Additionally, the majority of expats (94%) is happy with the country's transportation infrastructure (vs. 76% globally). A Canadian expat shares: "I like being in the center of Europe and find it easy to travel. It is also easy to travel within the country by public transport." Czechia also performs well in the Health & Well-Being subcategory (6th). Over four in five expats (85%) are happy with the affordability of healthcare (vs. 61% globally). Although Czechia ranks slightly below average for its climate and weather (34th), most expats are satisfied with the local leisure options (84% vs 72% globally), as well as their own socializing and leisure activities (81% vs 67% globally).

A Great Place to Work

The country performs even better in the Working Abroad Index (3rd): 82% of expats rate their working hours positively, compared to only 66% globally. An Italian expat sums it up: "Public transportation, healthcare, and many services in general are very good. Additionally, there are plenty of job opportunities and a good work-life balance." In fact, 80% of expats rate their work-life balance positively (vs. 66% globally), and 59% are happy with their local career opportunities (vs. 45% globally). Out of all survey respondents in Czechia, 78% are employed full time or part time, eleven percentage points more than the global average (67%). "I like working in a stable economy," says a Bulgarian expat. Three in four expats (75%) share this opinion and rate the state of the local economy positively (vs. 62% globally).

The Downside: Social and Language Barriers

On the other hand, Czechia performs badly in the Ease of Settling In Index (49th). The country lands in the bottom 10 of the Friendliness subcategory (55th), with close to three in ten expats (28%) rating the general friendliness of the population negatively (vs. 16% globally). Another 35% describe the population as generally unfriendly towards foreign residents (vs. 18% globally). Czechia also ranks in the bottom 10 of the Language subcategory (55th): 77% of respondents state that it is difficult to learn the local language (vs. 42% globally). A Ghanaian expat shares: "The language has been a major barrier." In fact, 24% of expats agree that it is not easy to live in a Czech city without speaking Czech (vs. 29% globally).

The Impact of COVID-19 on Expat Life in Czechia

The COVID-19 pandemic has not affected the plans of most expats in Czechia: 74% state that it has had no impact on their stay abroad, which is more than ten percentage points higher than the global average (63%). Only 4% were planning to move to yet another country but have changed these plans (vs. 8% globally), and only 2% say they are planning to move home sooner than expected (vs. 5% globally). When it comes to the official communication about COVID-19 and related regulations, 65% of survey respondents rate it positively, which is about the same as the global average (66%).



The Best and Worst Destinations for Living and Working Abroad in 2021

According to the Expat Insider 2021 survey, the top 10 destinations for expats are Taiwan (1st), Mexico, Costa Rica, Malaysia, Portugal, New Zealand, Australia, Ecuador, Canada, and Vietnam (10th). All these countries stand out with above-average results in the Ease of Settling In Index, with Mexico ranking first, followed by Malaysia (2nd) and Costa Rica (3rd). Moreover, half of these countries also rank among the top 10 in the Personal Finance Index. Taiwan (11th) and Portugal (14th) narrowly miss out on a top 10 spot in this index, while New Zealand (28th), Australia (39th), and Canada (50th) have a weaker performance in this regard.

The worst countries for expats are Kuwait (59th), Italy, South Africa, Russia, Egypt, Japan, Cyprus, Turkey, India, and Malta (50th). Besides Japan (21st), all these countries rank far below the global average in the Quality of Life Index. What is more, eight out of the ten worst-rated destinations are also among the bottom 10 in the Working Abroad Index — the only two exceptions being India (46th) and Malta (31st), which, however, also receive mediocre results at best. Lastly, India is the only country in the overall bottom 10 that performs very well in the Personal Finance Index (4th), while the others — such as Italy (59th), Kuwait (58th), and Cyprus (57th) — rank below the global average or even land among the bottom 10.

Expat Life during the COVID-19 Pandemic

On a global scale, 45% of survey respondents say that COVID-19 had an impact on their current stay abroad or their relocation plans: the **share of expats** who say so (37%) either decided to *not* move back home in the near future (18%), planned to move to another country but had to change these plans (8%), will move to another country due to the pandemic (6%), or will move back home sooner than originally planned (5%).

The share of local respondents whose relocation plans were affected by COVID-19 (61%) is a lot higher: some of them were living abroad but moved home sooner than planned (18%), others were planning to move abroad but had to change their plans (35%), and about one in ten have now decided to move abroad because of the pandemic (9%).

The Pandemic's Impact on Everyday Life

Of course, COVID-19 has not only disrupted the relocation plans of expats worldwide. When asked where they see the biggest impact of the pandemic on their personal life right now, the survey respondents point out its effects on personal travel (25%), social life (23%), and their work or business (16%) in particular. In the long run, respondents are still concerned about the impact of COVID-19 on their social life (17% of all respondents), and there are also considerable worries regarding personal travel (22%).

How Expats Stay Informed on COVID-19

Expats across the world mostly rely on official government channels (48%), local news (47%), and social media (40%) for news on the COVID-19 situation and the related regulations in their country of residence. Considering the importance of government channels, just how satisfied are expats with the official communication regarding COVID-19 and related regulations? Worldwide, not quite two-thirds (66%) rate this factor positively, with close to a quarter (24%) saying they are completely



satisfied. The main complaint among expats who are *not* satisfied with the official communication on the pandemic is that the information is unclear, confusing, and/or contradictory (67%).

For further information on the global impact of COVID-19 on expat life, please take a look at the full press release in the download center of our e-mail.

About the InterNations *Expat Insider 2021* Survey

For its annual *Expat Insider* survey, InterNations asked 12,420 expats representing 174 nationalities and living in 186 countries or territories to provide information on various aspects of expat life, as well as their gender, age, and nationality. Participants were asked to rate up to 37 different aspects of life abroad on a scale of one to seven. The rating process emphasized the respondents' personal satisfaction with these aspects, considering both emotional topics and more factual aspects with equal weight. The respondents' ratings of the individual factors were then bundled in various combinations for a total of 13 subcategories, and their mean values were used to draw up five topical indices: Quality of Life, Ease of Settling In, Working Abroad, Personal Finance, and Cost of Living. The first four of these indices were further averaged together with expats' general satisfaction with their life in order to rank 59 expat destinations around the world. In 2021, the top 10 are Taiwan, Mexico, Costa Rica, Malaysia, Portugal, New Zealand, Australia, Ecuador, Canada, and Vietnam. Moreover, expats were asked about how COVID-19 has impacted their life abroad; however, these responses did not influence the overall ranking.

For a country to be featured in the indices and consequently in the overall ranking, a sample size of at least 50 survey participants per destination was necessary.

About InterNations

With around 4 million members in 420 cities around the world, InterNations is the largest global community and a source of information for people who live and work abroad. InterNations offers global and local networking and socializing, both online and face to face. At around 6,000 events and activities per month, expatriates have the opportunity to meet other global minds. Online services include discussion forums and helpful articles with personal expat experiences, tips, and information about life abroad. Membership is by approval only to ensure we remain a community of trust. InterNations is part of the New Work SE, a group of brands that offer products and services for a better working life.

Find more information about InterNations on our <u>press page</u>, <u>in our company blog</u>, or in our <u>magazine</u>.

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